



Moulds, Slimes, and Surface Stains

Are normally caused by bacterial, yeast and fungal spores naturally present in the environment. These airborne spores can multiply on damp surfaces in your home.

This is not caused by a deficiency in your water supply but by bacterial, yeast and fungal spores that can attach to damp surfaces in the home forming visible stains and slimes, more commonly known as biofilms.

It is common to see pink or orange stains on showerheads, shower curtains and cubicles as well as on tiles and grout used around the bath and wash basins.

A black or dark green slime is more common around the base of taps, plugholes and overflows, inside toilet cisterns and bowls, and in the powder drawer of washing machines. This type of biofilm can also develop inside the spout of cold water taps, particularly if the tap is not used very often.

The problem is likely to be worse in poorly ventilated areas with high humidity. Residues from soaps, shampoos, hair sprays and deodorants can provide a source of nutrients, which can encourage growth.

Biofilms will also grow more quickly on rough surfaces, for instance where there are deposits of limescale.

Although they do not look very pleasant there is no evidence to suggest they are harmful to health.



There are a number of simple ways that can help to minimise the problem:

- Improving the ventilation to the area
- Rinsing surfaces free of soaps and shampoos
- Wiping surfaces clean after use together with regular cleaning using a chlorine-based disinfectant
- Limescale can be removed using a proprietary cleaning product.
- Regular cleaning of the inside and outside surfaces of the tap with a mild chlorine-based disinfectant. Please remember taps used for drinking and cooking purposes should be run for a few moments after cleaning to remove any remaining disinfectant.

For further information please contact us on 0345 7023797.