



Brown, yellow, or orange water.

A brown, yellow, or orange colour is normally caused by small particles of iron in the water.

A large proportion of the mains in the Bristol Water area are made of cast iron; some are over a hundred years old. Over time iron particles (rust) can settle on the bottom of the main. Normally this does not cause a problem but changes in speed or direction of flow following a burst main, routine maintenance, or use of hydrants by the fire brigade can disturb the sediment causing the water to become discoloured.

Discoloured water is normally short lived and doesn't usually last more than 24 hours. Allowing the mains network to settle for a short period and then running the first mains-fed tap in your home for 30 minutes should clear your supply. If the problem persists we may need to flush the local mains supplying your property. Please contact us on 0345 702 3797 for further advice.

Occasionally discoloured water can be caused by your supply pipe or internal plumbing, particularly in older plumbing systems where galvanised or iron pipes are present. If you notice your water is discoloured for long periods, and your neighbours don't have a problem, the problem is most likely caused by your plumbing.

- If the tap is fed directly from the mains then it might mean the supply pipe to your property is in poor condition and may need replacing.
- If the tap is fed from a storage tank it might mean the tank needs cleaning or replacing.

If you are concerned please contact us for further advice or contact a professionally qualified plumber.